

UPDATED

Horseheads Central School District

Technology Help

During the 2020 Extended Student Dismissal

Please note: While we will no longer have Tech Office Hours, our tech staff members are still available to assist families with technology needs. Please use the form below to request assistance. Thank you!

Tech Support Center

Technicians and librarians will assist students and families through our Tech Support Help Center.

Technicians will assist with hardware, connectivity, and network account issues. Librarians will assist students, families, and staff in their individual schools with software issues, online applications, and the basics of Microsoft teams.

In order to request assistance, please use this form:

https://forms.office.com/Pages/ResponsePage.aspx?id=KtLKlY3tDEGU4Az1zjSEePHH3UhzI7IDs958K7D4_QIUQ0FMWEpMWjhYVEY5UIZZSUQ4TUpESIBIRi4u

Families without internet can call the following number for assistance: 607-481-2850. Please leave a detailed message outlining the technology problem or issue and a phone number we can use to reach you.

A note for district staff: Please contact the GST BOCES Help Desk if you have technology issues.

For general questions, or if you need assistance in finding someone to help, please email hcsdinfo@horseheadsdistrict.com.